

1. Scope of application

The "General Logistics Requirements for Deliveries" are an integral part of our "General Purchasing Conditions" and apply to all orders.

2. Shipping documents

Each delivery must be clearly accompanied by a delivery note, which must contain at least the following items:

- order number HACO
- article number HACO
- article description
- production batch

Electronic delivery notes must be sent in advance to the following address:
wareneingang@haco.ch

2. General requirement for the load / loading unit

a. Securing of the load

The load must be secured (stretched/shrunk) in a manner, that it can be transported and delivered to HACO without being damaged (stability of load).

b. Hygiene and cleanliness

The loading units must be delivered in a hygienically perfect and clean condition.

3. Requirements for the loading unit regarding the automatic high rack warehouse

a. Loading equipment

For the delivery to HACO one of the following palett types are mandatory:

- Wooden pallets formats: EURO 1 800x1'200mm or EURO 2 1'000x1'200mm
- Plastic pallets formats: EURO 1 800x1'200mm or EURO 2 1'000x1'200mm
- CHEP pallets formats 1'000x1'200mm or 1'000x1'200mm

b. Loading unit height

The heights below should not be exceeded. The smallest possible height must be chosen under ecological and economic aspects:

- HACO maximum height: 1'800mm
- NARIDA maximum heights: 1'800mm / 1'350mm for packaging material

c. Loading unit weight

The total weight (load carrier incl. load) must not exceed 1,000 kg.

4. Vehicle

a. Unloading

The loading units must be loaded on the vehicles in such a way, that they can be easily unloaded from the rear by means of an adjustment ramp. There is no possibility of unloading the goods sideways.

b. Height

The vehicles must not exceed the following heights upon delivery:

- HACO / NARIDA maximum height 4.2m

5. Additional regulations

The acceptance of the delivery is strictly conditional. If one of the above mentioned regulations are not met, HACO is authorized to refuse the entire delivery and/or send it back at the supplier's costs. Any costs to repair a damage or non-conformity will be charged to the supplier.